

frequently asked questions

the complete paper guide

A list of the most commonly asked questions. If you have additional questions, please email believenotes@yahoo.com

WHAT ARE YOUR PRICES? *prices start at \$4.25 per suite. Please see price guide for more details*

HOW LONG DOES IT TAKE FOR ME TO GET MY INVITATIONS? *the length of time in the design process varies depending on number of revisions and general response time. Once the final design is approved, it typically takes between 2-3 weeks for your invitations to be delivered. Adding items such as pocketfolds, cardstock mounting, envelope liners, letterpress etc will add anywhere from 1-2 additional weeks.*

CAN YOU RUSH MY ORDER? *due to the time involved in designing, printing, assembling each invitation, orders cannot be rushed. Please be sure to leave yourself at least 5 weeks from the moment you first reach out to Believe Notes, to when you need your final product delivered.*

DO YOU HAVE A MINIMUM ORDER AMOUNT? *yes, the minimum order is 50 suites*

DOES BELIEVE NOTES OFFER PRINTABLE FILES? *no, Believe Notes only sells final printed designs*

WHEN I PRINTED MY DIGITAL SAMPLE, ON MY HOME COMPUTER, THE COLORS LOOKED BAD. WILL MY FINAL INVITATION PRINT BETTER? *absolutely. Home printers are not set up for color accuracy and high quality papers. All invitations by Believe Notes are printed using the highest quality printers and papers. It is not ever recommended to print proofs on your home printer, as they will not be accurate*

ARE DEPOSITS REFUNDABLE? *no, deposits are non-refundable*

CAN YOU PHOTOSHOP A PICTURE FOR ME? *no, Believe Notes will not do any photo editing. If you are sending a photo, please make sure it is a high quality .jpeg and that it is already edited to your satisfaction*

I REALLY WANT TO USE YOU, BUT I LIKE A DIFFERENT DESIGN, CAN YOU RECREATE IT? *absolutely not - copying another artist's work is illegal and unethical*

DO YOU PRINT AND ASSEMBLE EVERYTHING YOURSELF? *in order to ensure the highest level of quality, Believe Notes will outsource the printing and assembly of certain items that require specific expertise.*

WHAT SHIPPING METHOD DO YOU USE AND WHAT ARE YOUR SHIPPING COSTS? *USPS Priority is the current shipping method of choice and typically takes 2-3 days. Express, international and ground shipping are also available. All shipping is insured. Shipping costs vary from \$20 for smaller orders to \$60 for large orders.*